

# Vacancy:

## Infrastructure Support Team Lead

Ref: 2019-03



Comprehensive Community Based Rehabilitation in Tanzania (CCBRT) is a locally registered organisation first established in 1994. It is the largest indigenous provider of ophthalmic and rehabilitation services in the country. CCBRT aims to be the leading provider of accessible specialized health services in Africa and serves as healthcare social enterprise and through development programmes the community and the most vulnerable. Committed to preventing lifelong disabilities wherever possible, CCBRT is also engaged in extensive maternal and newborn healthcare (MNHC) activities including obstetric fistula repairs and is currently constructing a Maternity and Newborn Hospital.

*In order to further enhance the developments in the organization, we are looking for an enthusiastic and resilient **Infrastructure Support Team Lead** in our Innovation and Business Analysis Department*

### The role

The Infrastructure Support Team Lead's role is to ensure smooth, secure and stable operations of the Organization's Information Technology Infrastructure. This includes developing, maintaining, supporting and optimizing key functional areas, particularly network infrastructure, server infrastructure, data communications, and Backup strategies and telecommunications systems. The team lead therefore plans, organizes and manages a dynamic team, facilitates scientific problem solving and daily huddles, ensures timely preparation and submission of monthly and quarterly reports and participates actively in cross functional project teams to provide the best and innovative solutions to the needs of the clients.

### The candidate

- Minimal a Bachelor degree in Information Technology or Computer Science
- Qualifications in CISCO CCNP, Linux Server administration is required
- Qualification in HP Enterprise networking solutions is required
- Qualification in ITIL and Microsoft Server administration e.g. MCSA, MCSE, MCP is desired
- Proven experience in using basic software applications such as Microsoft OS (XP, Vista, 7) and Microsoft Office
- Solid experience and knowledge in server and network support, networking protocols, security standards, troubleshooting and support fundamentals
- 5-6 years' experience on ICT Infrastructure management in a Microsoft and Linux environment
- 5-6 years' strong experience on deploying and supporting enterprise ICT Infrastructure services & solutions.
- 3-4 years' strong experience on setting up & managing ICT Infrastructure security measures
- 5-6 years' working with Tier 1 and 2 support staff administrators
- Management of Virtualized environments
- Minimum of 5 years of work experience in a health environment with good understanding of hospital processes
- Excellent communication skills, written and verbal(in English), Fluent in Kiswahili is desired
- Able to communicate complex issues and solutions to nontechnical users
- An energetic and flexible team leader with the passion to coach and mentor others and a strong work ethic
- Able to respond to changes in technology and learn and apply new solutions and look for innovation
- Able to keep accurate records and work within agreed frameworks.
- Able to plan and prioritize own work and those of others, work to deadlines and manage conflicting priorities.

If you are interested, please submit your curriculum vitae with 2 references, and a cover letter telling us why you believe you are the right person for the role, and why you want to work for CCBRT in particular. We are an equal opportunities employer and encourage people with disabilities to apply. Please send your application via email to: [recruitment.ccbrt@ccbrt.org](mailto:recruitment.ccbrt@ccbrt.org)

**Please indicate job reference number: 2019-03 | DEADLINE FOR APPLICATIONS: 30<sup>th</sup> April 2019**

(selection process might commence earlier upon receipt of suitable applications)

