



Welcome to CCBRT

CCBRT is the largest indigenous provider of disability and rehabilitative services in Tanzania.

Through its disability hospital, community and outreach programmes in and around Dar es Salaam and Moshi, 120,000 people directly benefit from CCBRT's services each year.

www.ccbtr.or.tz

www.baobabhospital.or.tz

Quarterly Highlights

- Launch of 'Employability' project
- Improved toilet facilities at three schools
- CEO of Vodafone Group Plc visits CCBRT
- Families receive goats through partnership with Heifer
- Private clinic expansion
- IBM donates lap top for hospital reception
- Procurement streamlined
- Quality and safety measures implemented

'Employability' launched with EU funding

People with disabilities will get greater access to employment through the new Employability project and media campaign launched on 22 September by CCBRT, CEFA and Radar Development with the EU. 'Employability' will promote employment for people with disabilities by conducting surveys, supporting companies to make their recruitment processes more inclusive and adapt the workplace as necessary and establishing a disability committee within one of the largest trade unions, TUICO. The media campaign uses radio spots and a television advert to demonstrate the contribution that people with disabilities can make to the workplace. Watch the television advert [here](#).



Erwin Telemans (CEO, CCBRT); Dr Makongoro Mahanga (Deputy Minister for Labour and Employment); Dario de Nicola (Country Director, CEFA); His Excellency Tim Clarke (EU Ambassador to Tanzania); Jonathan Sutton (CEO Radar Group Ltd.)

His Excellency Tim Clarke, Ambassador of the European Union, asked employers to take action and stressed that: "There are long-term benefits in having a work place free from discrimination and one which promotes diversity: these enhance the profitability of the company and of the individual employees."

New toilet facilities improve life at school for children with disabilities

Thanks to funding from Liliane Foundation, children with disabilities at Hekima, Kawawa and Kigogo schools, can now access toilets easily by ramps and can use the modified or newly constructed toilets independently. During the handover ceremonies in July, school management committed to maintaining the new facilities. Before the adaptations, the children



needed significant support when moving around the school in wheelchairs.

Brenda Msangi, Director of Community Programmes, proudly shows a student the new facilities

CEO of Vodafone Group Plc. visits CCBRT

CEO of Vodafone Group Plc, Mr. Vittorio Coalo, praised CCBRT during his visit on 14 September. Joined by the CEOs of Vodacom South African and Vodacom Tanzania, Mr. Coalo was particularly impressed by the work carried out on the fistula ward and was delighted by CCBRT's use of Vodafone M-PESA to access the most vulnerable people in

Tanzania. The visit followed that of Matthew Kirk (Group External Affairs Director) and Andrew Dunnett (Director of Vodafone Group Foundation)



Haika Mawalla (Deputy CEO CCBRT) and Mr. Vittorio Coalo (CEO Vodafone Group Plc)



100 goats delivered by CCBRT Moshi and Heifer International

The partnership between CCBRT Moshi and Heifer international has seen over 100 goats distributed to the families of children with disabilities. Designed to help the poorest families to generate income through the sale of goat milk, the project has provided the materials to make goat sheds and training for recipients who have learnt how to care

for the livestock. In the near future, male goats will be used for breeding and female kids passed on to new families to ensure project growth and sustainability.



People with disabilities placed in employment since early 2009: 100

Partners and patients celebrate 200th fistula operation

CCBRT staff members were joined by partners and friends to celebrate the 200th fistula surgery performed at CCBRT in 2011. Present at the gathering were representatives from Vodacom, AMREF, Women's Dignity and CBM, all of whom support CCBRT's fistula work. The fistula ward echoed with the words 'fistula inatibika' (fistula is treatable) as the women celebrated their recovery. CCBRT aims to perform 300 fistula operations in 2011 but is already looking to exceed this. Thanks to intensive awareness raising activities and the extra capacity created by the partnership with Arusha's Selian Hospital, this aim is

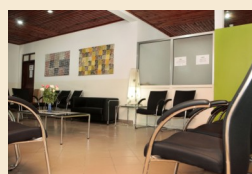
highly possible. The success of *transportMYpatient*, CCBRT's scheme which transfers money for patient transport via Vodafone M-PESA, has also contributed to this record number. So far this year, there have been 251 referrals through the scheme: 132 fistula and 119 cleft lip/palate patients.



Huruka Kissiwa (right) receiving first prize as the best team member at the celebrations to mark the one year anniversary of the integrated Finance Department on 1 August

Private clinic expands services

The clinic continues to expand, generating even more income so that CCBRT can serve the poorest of the poor in a more sustainable way.



Physiotherapy services are now available by appointment from Monday to Friday at the clinic. Other exciting developments are the acquisition of modern ophthalmology chairs, making the clinic's eye services even more sophisticated.

In addition, a new eye doctor has joined the team - enabling the clinic to see more patients. In October, with the support of an ear, nose and throat (ENT) specialist from Nairobi, the clinic performed its first ENT surgeries. The five operations generated over eight million Tanzanian shillings. Meanwhile, the optical shop has thus far served 949 customers. The clinic's website will be launched in the near future, with information about the services offered and doctors' biographies.

New steam steriliser thanks to Japanese Embassy

Japanese ambassador to Tanzania, Hiroshi Nakagawa, met CCBRT's CEO Erwin Telemans on 6 September to present funding of USD 104,780 from the Japanese Embassy. The funding will be used to purchase a new steam steriliser for the disability hospital: an essential piece of machinery used to thoroughly clean the instruments needed to perform safe surgeries in the rehabilitation department. Using such a steriliser to clean the primarily metal instru-



ments used in operations ensure that all bacteria, viruses, fungi and spores are destroyed or deactivated, thereby

ensuring absolute hygiene for patients.



Did you know that you can follow us on Facebook?

Add CCBRT Tanzania to your Friends list to find out what's happening, as it happens.



Moshi manager, Augusto Zambaldo, and Neophita Lukiringi, an occupational therapist (OT) in Moshi presented papers at the FATO (African Federation of Orthopaedic Technicians) congress in September. The papers were well received and resulted in 15 FATO participants visiting the House of Hope to see the work of the centre. Meanwhile, another OT Albert Chaki presented at the OT African Regional Group conference in Zambia and was interviewed by international news media.

Quality and safety top priority

The disability hospital has been audited in all areas to assess its performance against agreed quality and safety targets. Following the development of the protocol and guidelines by CCBRT's technical adviser for quality and safety, Annette Runge, each hospital department was audited for compliance. The guidelines, which cover all quality and safety aspects such as cleanliness of uniforms and working area, hand-washing and the correct management of patients, has each have a corresponding audit tool which facilitates assessment. The audit results



showed a need for greater focus on hygiene and new hygiene plans are being developed for each department. Two training sessions have also been held for hospital cleaners. In order to build management capacity, Annette and two senior members of hospital staff attended a 5S training. 5S is a Japanese workplace management tool and training will be offered to additional staff in the future.

200 clubfoot treatments: a record for CCBRT

A record 200 children have received treatment for clubfoot at CCBRT since January 2011 thanks to the dedicated team of nurses and doctors in the rehabilitation department. Using the non-surgical Ponseti technique, which requires a series of manipulative castings followed by the wearing of foot braces for a period of time until the clubfoot is fully restored, CCBRT is able to fully treat the congenital

condition. The team received congratulations on 22 September, when a small reception



marked the occasion. CCBRT is currently looking into ways of ensuring that parents return for all the necessary castings and that children wear the foot braces for as long as necessary after research

Procurement and supply management streamlined

Improved processes and procedures in procurement and supply management (PSM) mean that CCBRT will get the best value products and services it needs at the right time. In a move to build a supplier database, create competition and make procurement processes efficient, suppliers were invited to register their details through a newspaper advert and forms were returned between mid July and the end of August. In addition, a new procurement

requisition form, and a deadline of 10 in the morning each day for submitting, mean that planning and efficiency in purchasing are significantly improved. Dedicated to the smooth running of CCBRT, the team of seven in the PSM department are also developing a stock indication system to ensure good stock management and consistency of supply as well as a database for stock related information.

Meet the Team: Abdul Yahaya

Leading the Procurement and Supply Management team is no easy feat, but Abdul Yahaya is ideal for the job. Ten years at CCBRT means that he knows the organisation inside out. Previously an accountant for the hospital, then in the new finance team, he has an eye for detail and is determined to ensure that CCBRT has exactly what it needs at the right time. This father of three is dedicated to his work and has been central to the

streamlining of procurement and supply management. His reason is clear: he feels that he is making a real difference through his work. "By working at CCBRT, I'm contributing to changing the lives of people with disabilities", he smiles. "It is very satisfying to know that I'm making things better."



Abdul Yahaya, Manager of Procurement and Supply Management